

## Saving time and money for smart travel arrangers

At UNIGLOBE Travel we know how important it is to be fast, efficient, accurate and most of all make the travel management process easy for travel arrangers. With our technology, tools and support we have a multitude of ways to save time, money and trouble! We make it easy for travel arrangers to make bookings with us. Online, by email or over the phone, we offer fast, efficient service from experienced, friendly agents who know you and your needs. And we always offer travel options to suit your schedule, budget and policy.

### Reporting



UNIGLOBE Reporter gives better control and insight into your company's travel spending. Accessible via a secure ID and password anywhere via the Internet, you can create an unlimited number of custom reports to suit your needs and that provide real-time spending detail. There are more than 120 standard reports including graphs, overviews and detailed reports. Our reporting allows you to aggressively manage supplier contracts and easily comply with travel and procurement policies.

### Traveller Profile



Designed to provide the travel arranger with maximum security to access and control profile data via UNIGLOBE or your company Intranet. Accessible via a password protected secure website, it instantly syncs any changes and uploads the information into the reservation system.

### Online Booking



At UNIGLOBE Travel we offer a variety of online booking tools, each tailored to suit your unique needs. Because one size does not fit all, we take the time to explain each system's features, benefits and costs so you can determine which system suits your needs.

### Credit Card Reconciliation



Most credit card reconciliation services are difficult and time consuming. At UNIGLOBE Travel we can implement a tailor made reporting module and increased accountability in order to decrease the amount of time your staff spends tracking credit card spend – sometimes 2-3 days per month down to 2 hours per month, thereby saving your staff's time.

## Call or email our experts

905.274.5858 | [angeli@travel-til.com](mailto:angeli@travel-til.com)

## Saving time and money for **smart business owners**

At UNIGLOBE Travel we offer a broad range of services and solutions to meet your travel needs, and even offer tools you may not know about that can really help manage your travel spend.

### **Quality Control & Reporting Systems**



UNIGLOBE TripCheck is a robotic “super-agent” that works 24/7 to identify the lowest fare by searching for fare decreases and continuously monitors waitlists to ensure your travellers are first when a seat becomes available on a sold out flight.

### **Client Management**



What makes UNIGLOBE Travel different is our dedicated Client Solutions Team to support on-going needs, including report and supplier negotiations.

### **Ticket Tracking**



UNIGLOBE Ticket Tracker is a reliable database technology used to identify, track and maximize the use of ticket credits. All data is accessed via an assigned login. You can have scheduled reports of credits emailed to you on a regular basis. Our agents and your travellers will be notified automatically when a credit is available to use. Credits are held in reserve one year from the re-issue date to ensure accuracy.

### **Fair & Transparent Fees**



Through our UNIGLOBE Travel Audit process we can uncover variances and add-on fees that are not readily apparent to the traveller or the company and implement a booking fee structure that is fair and transparent.

Call or email our experts

905.274.5858 | [angeli@travel-til.com](mailto:angeli@travel-til.com)

## Saving time and money for **smart** travellers

We know business travel is not easy. We offer tools and solutions that make it easier for your road warriors to focus on the reason for the trip, not the travel details. Through our dedicated account support, automated quality control and 24/7 support we help make travel better.

### **Dedicated Account Support**



We are a team of focused professionals and each member of our team is dedicated to providing you the very best in service and solutions. Because we are independently owned and operated, you will always be dealing with the decision maker, resulting in faster customer service.

### **Automated Quality Control**



Making travel work for your travellers is important to us. Time is a valuable commodity, so we offer “before you go and while you are away” instant communications including things like calendar-synced itineraries, automated check-in emails and mobile check-in. Our system can also monitor flights up to the date of departure to help travellers secure their preferred seat on the aircraft.

### **24/7 Support**



Our team is always there for your travellers, by phone or email, before, during and after a trip. You can relax knowing you, your travellers and family always have immediate access to help should an emergency arise.

### **Online Booking**



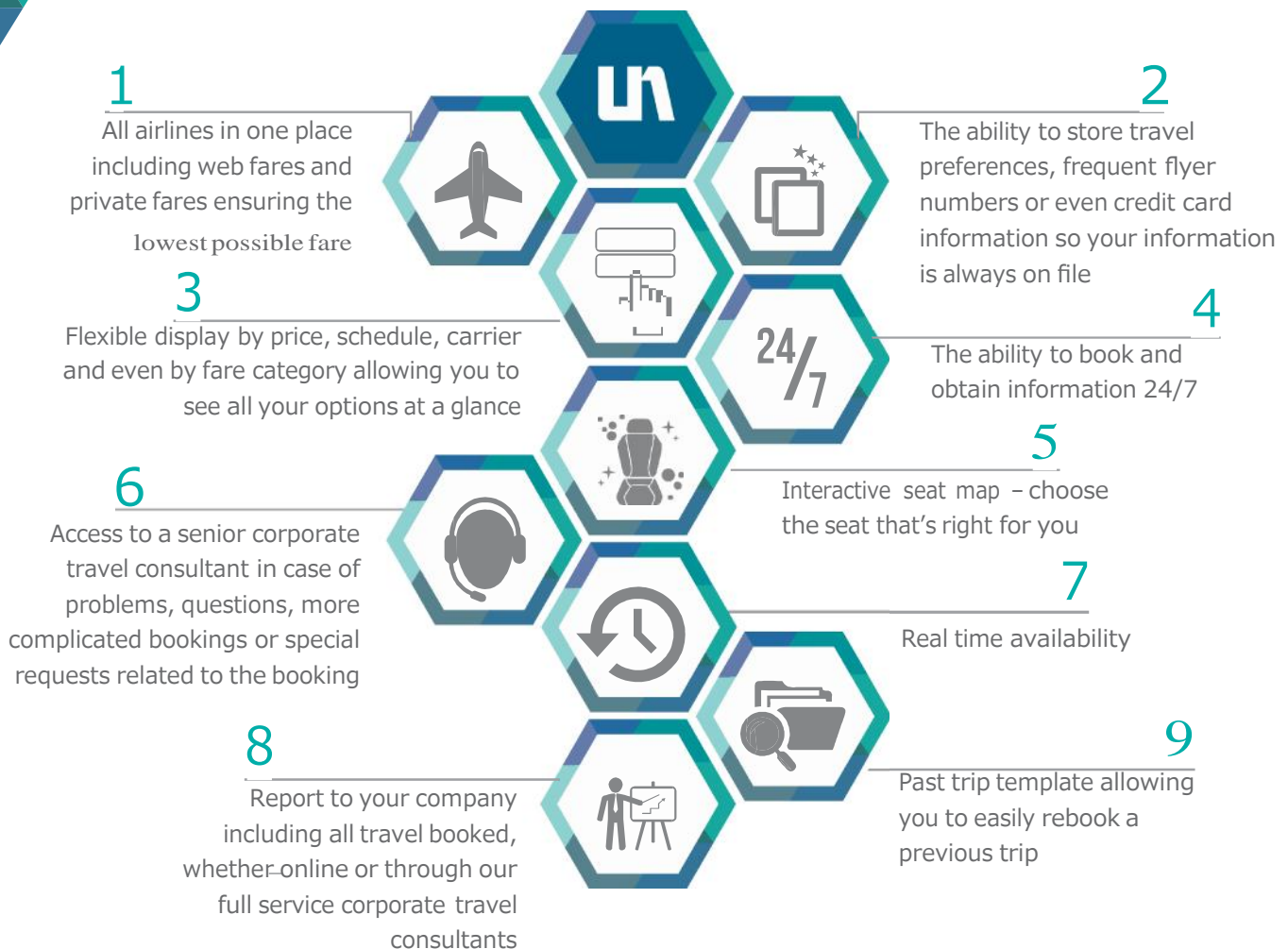
At UNIGLOBE Travel we offer a variety of online booking tools, each tailored to suit your unique needs. We understand you want choice and control, not complexity. Our program allows you to see all airfares in one place including web fares and private fares. You can display by price, schedule, carrier and even by fare category. And help is always available from one of our senior consultants in case of problems, questions or more complicated bookings.

## Call or email our experts

905.274.5858 | [angeli@travel-til.com](mailto:angeli@travel-til.com)

## Because you want choice & convenience. UNIGLOBE Booking Tool.

You want choice and convenience, not complexity. At UNIGLOBE Travel we understand this and through our online reservation tool you and your employees can easily plan, book and purchase travel reservations on one easy-to-use website. Powered by one of the largest providers in corporate travel booking solutions, our program features:



Call or email our experts

905.274.5858 | [angeli@travel-til.com](mailto:angeli@travel-til.com)

## Improved seat assignments, lower fares & worry-free reservations. **UNIGLOBE TripCheck.**

At UNIGLOBE Travel, we make travel simpler through our UNIGLOBE TripCheck, a robotic "super agent" that works 24/7 for lower fares, better seat assignments, wait list clearance and offers seamless quality control checks on all reservations made.

### SEAT FINDER

Tired of getting a window seat when you prefer an aisle? At UNIGLOBE Travel we book you the best possible seat according to your preference. We continue to look for your preferred seat right up until time of departure & we automatically move you to that seat the second it becomes available & alert you to any change.

### CONTINUOUS FARE SEARCH

Because we continuously check airline inventory, we're also checking changes in fares. If there is a better fare out there that meets your requirements, we'll book it for you automatically. Sometimes airlines lower fares in the middle of the night and because our "super-agent" never sleeps, we can book that lower fare before anyone else does, & we keep working right up until time of departure, guaranteeing you the lowest fare.

### QUALITY CONTROL

We send all reservations through a multi-point quality control checklist to ensure accuracy, travel policy adherence and accurate reporting. We also ensure all applicable loyalty programs and frequent flyer numbers are applied to your booking,

ensuring worry-free reservations.

### WAITLIST CLEARANCE

You have a busy schedule and need to get where you're going on time. Finding yourself on a wait list for a sold out flight can be a challenge. We automatically and continuously check airline waitlists to ensure you are first in line should a seat become available and we'll advise you instantly.

## Call or email our experts

905.274.5858 | [angeli@travel-til.com](mailto:angeli@travel-til.com)

## Peace of mind wherever you go. **UNIGLOBE 7\*24 Rescue Line.**

When you book with UNIGLOBE Travel you can relax, knowing we are there to help you in case your travel plans change. If your flight is cancelled or delayed due to inclement weather, you won't need to get in a long airport line up. Our UNIGLOBE 7\*24 Rescue Line is a toll-free service available to travellers who are either en-route or need after hours assistance.



Worldwide 24-hour toll-free assistance from more than 80 countries



Assistance with new air, car and hotel reservations as well as changes and cancellations for existing itineraries

Your travellers, family and company always have immediate access to help should an emergency arise or you need to make a last minute change in your travel plans. Our senior consultants offer prompt, efficient service day or night.

“The UNIGLOBE 7\*24 Rescue Line offers confidence and security to travellers **in case plans change**”

**Call or email our experts**

905.274.5858 | [angeli@travel-til.com](mailto:angeli@travel-til.com)